

in partnership with



title sponsor



Digitech24

Transforming public services through innovation
Annual Technology Showcase for the Public Sector



Exhibition floorplan



Airwalk Reply	B4	Framespan	B6	QA	C12
Aliter Consulting	C9	Freshwave	C6	Russ Consulting	C7
Arvato	A3	ITS Computing	D3	SAP Concur	D4
Avoira	A5	Kerv Digital	C5	SmartSurvey	D6
CCS	CCS	Lexonis	B9	Socitm Advisory	C10
Anexsys	C3	Maintel	A8	SRC UK	SRC
Deloitte Digital	C11	Melissa	B7	StaffCircle	A6
ExcelPoint	D5	Nintex	D2	Techmodal	B8
Facts and Dimensions	A4	Node4	A9	TNP	B5
Fast-Trak Solutions	A7	Opus Technology	B3	Work Flowz	D8
Fortinet	D1	Proactis	C4	X3 Consulting	C8

09:30	Plenary and Q&A	Theatre 1
10:45	Refreshments and networking	Exhibition area
11:15	1A Innovation through collaboration: Optimising public sector, academia and industry partnerships Presented by SRC UK	Theatre 1
	1B Streamlining feedback and enhancing data security: A case study from an NHS children's hospital Presented by SmartSurvey	Theatre 2
11:40	2A Connectivity for innovation Presented by Freshwave	Theatre 1
	2B Empowering Accessibility: Harnessing AI with Microsoft Technology in the Public Sector Presented by Microsoft	Theatre 2
12:05	3A Thought leadership: Building a strategy for future-ready ecosystems for government institutions Presented by Kerv Digital	Theatre 1
	3B AI Adoption: Start Small, Scale for Success Presented by Airwalk Reply	Theatre 2
12:25	Lunch and networking	Exhibition area
13:15	4A Maximise the value from your ERP (Enterprise Resource Planning) or FMS using next generation Source-to-Pay technology Presented by Proactis	Theatre 1
	4B AI/big data Presented by Crown Commercial Service	Theatre 2
13:40	5A Mastering legal data challenges: Navigating eDiscovery in the public sector Presented by Anexsys	Theatre 1
	5B G-Cloud – The next generation Presented by Crown Commercial Service	Theatre 2
14:05	6A Global insights into the future of citizen data use; The importance of putting the citizen at the heart of public services in the age of Gen AI and data sharing Presented by Deloitte Digital	Theatre 1
	6B Speak data: Scaling with AI – with a live demo Presented by QA	Theatre 2
14:25	Refreshments and networking	Exhibition area
14:55	7A Mental health digital transformation Presented by Douglas Hamandishe	Theatre 1
15:20	8A Inclusive innovation: harnessing tech and AI to empower vulnerable citizens Presented by Arvato	Theatre 1
15:45	Panel debate and Q&A	Theatre 1
16:15	Conference close	

Timetable CCS Mini Theatre



**Crown
Commercial
Service**

This year, Crown Commercial Service has a dedicated mini-theatre, delivering a range of drop-in 'Meet the Expert' sessions. These bitesize sessions will focus on specific products and services from our portfolio, to give you the power to proceed with confidence. These sessions will occur twice during the day - please see below for times.

10:45 & 14:45

Mobile Voice and Data Services

Chris Roberts, Crown Commercial Service

How to save up to 80% on your mobile voice and data budget to invest in Smart City Future Connectivity projects.

11:30 & 13:15

TPP (Transforming Public Procurement) application in practice – TS4 / DOS 7

Agata Taylor, Commercial Lead, Crown Commercial Service

Presenting on the challenges and opportunities of PPA 2023 will bring, new ways of working, embracing uncertainty and 'democratic design'.

12:15 & 14:00

Aggregation – what's next from CCS?

Dr Philip Orumwense CBE, Commercial Director and

Frameworks, MOUs, Demand Pooling Aggregation – what's next? looking beyond the current aggregation levers available from CCS to drive further value for the UK public sector, through leveraging our scale in an ever more effective manner.

#digitech24

Public Sector Connect
Lockside Mill, St Martins Road
Marple, Stockport, SK6 7BZ

0161 482 7850
enquiries@publicsectorconnect.org
www.publicsectorconnect.org



**Crown
Commercial
Service**
Supplier



Chair: Douglas Hamandishe

Deputy Mayor of Medway | Digital Health Transformation Leader | Mental Health Advocate | Social Media & Branding Expert

Douglas Hamandishe serves as the Deputy Mayor

of Medway and Councillor for Gillingham North, where he plays a key role in advancing health and social care for the community. His work includes leading committees focused on scrutinising health and social care policies and driving initiatives that enhance wellbeing, particularly for BAME residents. With a strong commitment to public service, Douglas is dedicated to ensuring Medway remains a beacon for accessible and effective healthcare.

In addition to his civic duties, Douglas brings over a decade of experience as a Chief Clinical Information Officer and Mental Health Nurse, having led significant digital transformation initiatives across the NHS. His expertise lies in improving patient flow, strengthening cybersecurity, and optimising user experience within healthcare systems. He is passionate about leveraging digital health technologies to modernise clinical care, ultimately empowering both patients and healthcare professionals.



Jon Burt

Head of Enterprise Architecture, Manchester City Council

Jon is the City Council's Head of Enterprise Architecture working across the authority and with its partners to deliver on the priorities set out

in the ICT and Digital strategy whilst embedding current and future digital, data & technology capabilities. Jon also works with the Greater Manchester Combined Authority, the other 9 Local Authorities in the region, Health and Transport public sector organisations collaborating on mutually beneficial programmes which enhance citizens and businesses experience aligned with the Greater Manchester Digital Blueprint.

Jon is presenting:
Unlocking the value of data collaboratively using a distributed data mesh

The pandemic further increased an already growing awareness of the opportunities that data and analytics can bring to Greater Manchester's (GM) public bodies, and the greater Manchester region is looking to help realise these benefits by creating a data mesh concept. The addition of the data mesh will satisfy a long-standing ambition to better use the rich data created by the combined GM organisations to improve outcomes for individuals and families within the region.

Plenary sponsored by





Steve Sopp

Commercial and Strategy Lead, Transport Technology Services, Crown Commercial Service

Steve is a commercial and strategy lead at the Crown Commercial Service (CCS), the largest public procurement organisation

in the UK. He joined CCS in February 2022, bringing with him a wealth of experience from his public sector career. His roles have spanned various transport and innovation-related positions.

Steve is presenting:

Supporting innovation in transport technology and driving value for the public sector

In an era of rapid technological progress, the transport sector faces exciting opportunities and challenges. Join us as we explore how CCS is supporting innovation in transport technology, and driving value for the public sector. From potholes to predictive data analytics, technology is revolutionising how we manage our transport networks. This session will provide an overview of the sector, outline how the new procurement regime is supporting SMEs and Innovators, and explore strategies to deliver value through procurement.



Dr Jonathan Bright

Head of AI for Public Services and Head of Online Safety, The Turing Institute

Dr Jonathan Bright is a Fellow at the Turing Institute, where he leads teams researching the use of AI for Public Services

and understanding Online Safety. Before joining the Turing he was an Associate Professor at the Oxford Internet Institute. He is a widely published author in the area of government digitalisation, artificial intelligence and online harms and safety. He is a former editor of the journal Policy & Internet.

Jonathan is presenting:

Use of generative AI to transform public services

Following the Chair's welcome and a presentation from each speaker the plenary session will end with Q&A, giving attendees the chance to ask questions and promote discussion on the issues which are of most importance to them.

1A

**Innovation through collaboration:
Optimising public sector, academia and industry partnerships**

Presented by SRC UK

- ▶ James (Jim) McBride, Chief Financial Officer, SRC UK
- ▶ Professor Fiona Strens, Director - Centre for Defence and Security Artificial Intelligence, University of Lincoln

1B

**Streamlining feedback and enhancing data security:
A case study from an NHS children's hospital**

Presented by SmartSurvey

- ▶ Neil Stone, Head of Marketing, SmartSurvey

Join us for an in-depth look at how one of the UK's top children's hospitals transformed its feedback management process using SmartSurvey's unified, GDPR-compliant platform. This case study will showcase how the hospital overcame challenges related to data duplication, quality inconsistencies, and compliance concerns by centralising

their survey tools and implementing robust data governance practices. We'll discuss the tangible benefits, including a significant cost reduction, improved data quality, and enhanced confidence in managing sensitive information. Discover how this solution not only streamlined operations but also empowered the hospital to undertake critical Trust-wide projects with newfound security and efficiency.

2A

Connectivity for innovation

Presented by Freshwave

- ▶ Ben Righton, Director for Public Sector & NHS, Freshwave

The demand for connectivity is growing at an ever-increasing pace. This session will highlight the challenges of procuring reliable, secure, and scalable wireless infrastructure. Examples from across the public sector will highlight how the adoption of today's

digital transformational solutions has been made possible through cellular connectivity. Although a newer wireless service offering, in-building cellular networks are recognised as a vital foundation for delivering the benefits of technologies such as AI, IoT or edge computing. Join us to explore the connectivity challenge and remove barriers to digital innovation in public services.

2B

Empowering Accessibility: Harnessing AI with Microsoft Technology in the Public Sector

Presented by Microsoft

- ▶ Abbie Lowe, Account CTO, Central Government, Microsoft

Join us to explore how Artificial Intelligence (AI) is revolutionising accessibility in the public sector. Discover how Microsoft's cutting-edge AI technologies are breaking down barriers and creating inclusive environments for all.

From real-time speech-to-text transcription to intelligent image recognition, learn how AI-driven solutions are enhancing the lives of individuals with disabilities and ensuring equal access to public services. This session will delve into practical applications, success stories, and the future of AI in fostering an inclusive society.

3A

Thought leadership: Building a strategy for future-ready ecosystems for government institutions

Presented by Kerv Digital

- ▶ [Sonia Waters, Pre-Sales Architect, Kerv Digital](#)
- ▶ [Ana Welch, Solutions Director, Kerv Digital](#)

Join us to explore the strategic importance of data in creating adaptable, future-ready cloud ecosystems tailored for government institutions. This session highlights how Ecosystem Enablement through technologies like Microsoft Power Platform, Azure, Dynamics, Fabric, and Purview can solve

real-world problems by enhancing data quality, integration, and governance. Discover how these capabilities empower insightful AI applications, leading to more efficient, creative, and governed solutions. Ideal for business leaders, solution architects, enterprise architects, and aspiring ecosystem architects, this presentation offers essential insights into leveraging low-code solutions and AI for building resilient and dynamic systems in the public sector.

3B

AI Adoption: Start Small, Scale for Success

Presented by Airwalk Reply

- ▶ [Rob Ellison, Head of Architecture, Airwalk Reply](#)
- ▶ [Abi Wareing, Senior Manager, Airwalk Reply](#)

This session will explore a practical approach to AI adoption, emphasising the importance of starting with small, low-risk projects and gradually scaling for sustainable success. Based on real-world examples, and insights

from our work with clients, you will learn how to overcome some of the common challenges in AI implementation, avoid disillusionment, and drive impactful results by focusing on solving real business problems. Key strategies covered include aligning AI initiatives with business objectives, mapping use cases to the appropriate levels of autonomy to understand risk, and identifying reusable patterns and code to accelerate progress.

A sessions take place in **Theatre 1**
B sessions take place in **Theatre 2**

4A

Maximise the value from your ERP (Enterprise Resource Planning) or FMS using next generation Source-to-Pay technology

Presented by Proactis

- ▶ [Jemma Bell, UK Public Sector Account Executive, Proactis](#)
- ▶ [Sophie Vaughan, Solution Engineer, Proactis](#)

Join us to discover how Spend Management solutions can enhance your ERP, Finance and Supply Chain systems. During the session, Jemma and Sophie will explain how systems can work seamlessly together to streamline your finance and procurement processes. Sands' a clean tech eco-system powered by renewable energy and waste heat from data.

You will learn:

- How technology can cut costs, improve spend visibility and drive increased value.
- How AI and Machine Learning are shaping Finance and Procurement.
- How to tackle supplier non-performance and non-compliance.
- How to manage and optimise contracts effortlessly in light of the UK Procurement Act.
- How to leverage AI in your invoice capture process.

4B

AI/big data

Presented by Crown Commercial Service

- ▶ [Philip Belzar, Category Lead for Technology Products, Crown Commercial Service](#)
- ▶ [Clair Hayward, Category Lead for Big Data and Analytics, Crown Commercial Service](#)

Two of the most hyped technology trends in recent years, with one highly dependent on the other. CCS will share its most recent insights into the impact AI and Big Data are having on the commercial landscape.

5A

Mastering legal data challenges: Navigating eDiscovery in the public sector

Presented by Anexsys

- ▶ [Amy Duncan, Technical Director, Anexsys](#)
- ▶ [Rob Crowley, Managing Director, Anexsys](#)
- ▶ [Stephanie McGarry, Partner, Browne Jacobson](#)

Join us for a panel discussion that will explore the importance of understanding your organisation's data and how your actions can impact downstream legal processes.

With the support of Stephanie McGarry, Anexsys will introduce you to eDiscovery procurement, best practises and the important roles of IT, legal and leadership teams throughout an eDiscovery exercise. Listen to our expert panel discuss the legal and technical considerations when handling Public Inquiries, Data Subject Access Requests (DSARs), Internal Investigations, and other use cases.

5B

G-Cloud – The next generation

Presented by Crown Commercial Service

- ▶ [Neal Smith, Category Deputy Director for Cloud and Hosting, Crown Commercial Service](#)
- ▶ [Elizabeth Giugno, Strategy Lead, GCloud Framework, Crown Commercial Service](#)

Discover our plans to make GCloud 15 the best it's ever been, offering public sector customers

a route-to-market for cloud services, fully compliant with all relevant policies, playbooks and the new regulations, including for the first time, a price, technical capability and quality assessment. Understand how these changes will simplify the customer buying experience, delivering greater value.

Sessions 14:05—14:25

6A

Global insights into the future of citizen data use; The importance of putting the citizen at the heart of public services in the age of Gen AI and data sharing

Presented by Deloitte Digital

- ▶ [Zoe Gould, Director for Product & Public Sector Delivery, Deloitte Digital](#)
- ▶ [Eric Applewhite, Data and AI Director, Deloitte Digital](#)
- ▶ [Simon Eckstein, Public Sector Product Lead, Deloitte Digital](#)

With more and more focus on data sharing to improve public services; we risk increasing the

digital divide between those citizens who are happy for their data to be shared and used; and those who are not. We will discuss the most likely models we will see in the future; discuss global comparisons; trends and the key challenges and risks organisations may face. This session will include a discussion, and a demonstration of what citizen focused public services could look like in the future.

6B

Speak data: Scaling with AI – with a live demo

Presented by QA

- ▶ [David Pool, Data & AI Development Director, QA](#)
- ▶ [Matthew Cooksey: Director of Innovation, QA](#)

Join an insightful session delving into the vast landscape of modern data and the essential skills for effective management. This presentation highlights how artificial intelligence tools can revolutionise data handling, fostering deeper analysis and

informed decision-making. Attendees will experience a live demo where Matthew and David demonstrate coding custom data manipulation tools using AI, offering practical, hands-on learning. Whether you're new to data science or seeking to advance your skills, this session will empower you to master the language of data and leverage AI for maximum impact.

Sessions 14:55—15:15

7A

Mental health digital transformation

- ▶ [Douglas Hamandishe – Deputy Mayor of Medway, Digital Health Transformation Leader, Mental Health Advocate, Social Media & Branding Expert](#)

Sessions 15:20—15:40

8A

Inclusive innovation: harnessing tech and AI to empower vulnerable citizens

Presented by Arvato

- ▶ [Mark Stewart, Head of Digital Practice, ArvatoConnect](#)
- ▶ [Stephen Miller, IT and Innovation Director, ArvatoConnect](#)

A sessions take place in **Theatre 1**
B sessions take place in **Theatre 2**

Panel debate and Q&A 16:05—16:35

Our panel of experts discuss subjects raised by the delegate audience and the findings and key points from the day.



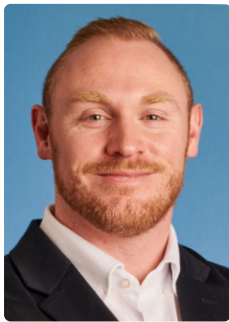
Chair: Douglas Hamandishe

Deputy Mayor of Medway | Digital Health Transformation Leader | Mental Health Advocate | Social Media & Branding Expert



Abbie Lowe

Account CTO, Microsoft UK



Alex Hammond

Partner, Airwalk Reply

Alex has been a Partner at Airwalk Reply since March 2022 and has a key focus on our partnerships, client engagement, and strategic delivery. His focus is on engaging with our clients across both financial

services and the public sector to maximise the value that Airwalk Reply delivers for them through technology transformation, alongside responsibility for building strategic relationships with new and prospective clients.

Prior to Airwalk Reply, Alex held senior roles within major consultancies, including McKinsey and Deloitte. He worked with clients including Aviva, HSBC, Schroders, and Lloyds Banking Group and has industry experience with American Express.



Philip Orumwense CBE

Commercial Director and Chief Procurement Officer for Technology, Crown Commercial Service

Philip is a strategic and hands-on commercial/procurement leader with a robust commercial career

across the public sector, finance, automotive, rail, road and construction industries.

As Commercial Director and Chief Procurement Officer for Technology at Crown Commercial Service, Philip is responsible for Common Goods and Services across Technology and Digital Categories and manages £7.2bn of annual spend for central government, public and third sector organisations (charities and social enterprises) across the UK.



Background

SRC UK is a software company that plays a pivotal role in transforming public sector operations through advanced technological solutions. By leveraging their expertise in software development, data analytics, and digital transformation, SRC UK offers a wide array of services that cater to the unique needs of government agencies, healthcare providers, educational institutions, and other public sector organisations. Having originally centred in the defence industry, their offerings are designed to enhance efficiency, transparency, and responsiveness, ultimately improving the quality of public services delivered to customers.

Customised Software Solutions

SRC UK specialises in creating tailored applications that address specific operational challenges. These solutions can range from case management systems for social services to digital platforms for managing public consultations to analysis of vast amounts of information searching for trends and changes. By providing software that is designed to meet the precise needs of an organisation, SRC UK helps public sector entities streamline their processes, reduce administrative burdens, and improve service delivery.

SRC UK is experienced in creating bespoke secure custom web applications for mobile and desktop. SRC UK have a highly skilled and experienced team in user centric design, UI and UX to ensure the solution and product is not only secure but accessible, user friendly, and most importantly usable.

Data Analytics and Business Intelligence

In the era of big data, public sector organisations are increasingly turning to data-driven decision-making. SRC UK offers robust data analytics and business intelligence services that enable government agencies to harness the power of data. Their solutions help organisations collect, analyse, and visualise data to gain insights into trends, performance metrics, and areas requiring improvement. For example, in healthcare, SRC UK's analytics tools can be used to monitor patient outcomes, manage resource allocation, and predict future healthcare needs, ultimately leading to better patient care and more efficient use of public funds.

Digital Transformation Services

SRC UK is also at the forefront of driving digital transformation within the public sector. They assist organisations in transitioning from legacy systems to modern, cloud-based platforms that offer greater flexibility, scalability, and security. This transition is crucial for public sector organisations that need to keep up with the growing demand for digital services from citizens. SRC UK's digital transformation services include everything from initial strategy development to the implementation of new technologies, ensuring that public sector entities can adapt to the digital age while maintaining continuity of service.

On Prem Private Cloud Services

SRC UK in conjunction with a wide range of partners, offers a range of cloud services tailored to the needs of the public sector. These services include cloud migration, cloud infrastructure management, and cloud-based software development. The adoption of cloud technologies allows public sector organisations to reduce IT costs, improve collaboration, and provide scalable services that can easily adapt to changing demands. SRC UK's partnerships in secure cloud services ensures that public sector entities can control these benefits while complying with regulatory requirements and maintaining data security.

Consultation and Support

Beyond providing technological solutions, SRC UK offers consultation and ongoing support to public sector organisations. Their team of experts works closely with clients to understand their challenges, develop strategies, and implement solutions that meet their needs. Additionally, SRC UK has provided and can provide training and support to ensure that public sector employees are equipped to use new technologies effectively.

In conclusion, SRC UK offers a comprehensive suite of services to the public sector, including customised software solutions, data analytics, digital transformation, cybersecurity, cloud services, and ongoing consultation and support. By partnering with SRC UK, public sector organisations can enhance their operational efficiency, improve service delivery, and better serve the needs of their customers and personnel.

 srcuk.com



Why choose SAP Concur solutions?

Public sector budgets are under unprecedented pressure: from real-terms funding cuts, ongoing post-pandemic costs, heightened costs and more.

Did you know that modern data-driven spend management solutions can help the financially squeezed public sector save significant budget? You can ensure claims are compliant, employee-friendly, and green! Having the right spend management solution is more important than ever.

SAP Concur offers automated solutions that help transform antiquated spend management processes. With more than 48,000 customers globally, SAP Concur uses a simple cloud platform to manage all employee spending, provides expert support 24/7 and offers more than 200 systems integrations.

Our customers recognise that a modern, data-driven spend solution is critical when the climate crisis is growing, budgets are tightening, and fraud and non-compliance often go undetected. Public sector employees deserve the best possible user and claims reimbursement experience.

To find out how SAP Concur can support you on your journey to a more efficient spend management process, meet us at our stand (D4) or visit our website:

 www.concur.co.uk/public-sector

Transforming public sector spend management process

SAP Concur solutions help increase
productivity, manage spend and
save time

**Learn more or visit
us at stand D4**



IS ADMIN TAKING OVER YOUR JOB?

Dragon speech recognition makes documentation quicker and easier so that you can focus on what really matters.



WHY DRAGON?



SAVE TIME

Dictating is 3x faster than typing, often saving people 1 hour a day. Have more time for the more important stuff.



ACCESSIBILITY

Did you know Dragon is an assistive tool too? Accredited by the Access To Work Scheme, it is helpful to those with Dyslexia, RSI and many other conditions.



SAVE MONEY

As the saying goes, time = money and using Dragon allows employees to be more productive. You'll also save on transcription costs.



IMPROVED SERVICE

Your employees will be able to complete their reports much quicker with more detail, ultimately providing a better and more thorough service.



**10% OFF DRAGON TRAINING &
TECH SUPPORT WITH THIS FLYER**



01423 870 476



Vicky@voicepower.co.uk



**TRY IT FREE
FOR 7-DAYS!**



Airwalk Reply is a leading global consultancy. We are proud of our work helping public sector organisations get the most out of contemporary digital technology by assisting with the adoption of advanced technologies, such as cloud computing and Generative AI, and the associated modern ways of working.

We pride ourselves on understanding not only how to exploit technology but also how to execute transformations in complex environments and organisations. We can help from the conception stage, through business case and budgeting, to mobilising, running, and delivering substantial programmes of change and running services.

We draw on our considerable combined experience of technology and operating in financial services to ensure meaningful, cost-effective outcomes for our clients and the citizens they support. Whether offering savvy advice, managing programmes or supporting services, we deliver technology, done right.

Tel: 020 8142 8686

Email: bid@airwalkconsulting.com

 airwalkreply.com



Aliter Consulting, established in 2014, is a premier SAP consultancy offering comprehensive technical services with over 40 years of combined industry experience.

Specialising in SAP Business Transformation, Aliter Consulting aids clients in their cloud migration journeys through tailored solutions that ensure both cost-effectiveness and quality. As a recognised SAP certified partner, the company supports traditional on-premise, hybrid, and cloud-only customers.

Aliter's services encompass security, technical consulting, BTP, Cloud ALM, RISE and SAP on Azure ensuring clients achieve their transformation and modernisation goals with expert guidance at every project stage.

 aliterconsulting.co.uk



Since 2004, Anexsys has provided dedicated outsourced services to law firms, corporations and the public sector from sites in London and Manchester. Services include data collection, computer forensics, data processing, document hosting, managed services and outsourced review. Our facilities are ISO27001 accredited and Cyber Essentials Plus certified.

As a division of Consilio, Anexsys leads in UK government eDisclosure, document review, risk management and legal consulting services. Consilio empowers governments, multinational law firms, and corporations with innovative software, cost-effective managed services and deep legal and regulatory expertise.

Our eDisclosure staff are cleared to at least HM Government SC and NPPV3 level. We are trusted to handle government material at Secret and Top Secret level. Anexsys is one of a few companies that provides a full range of litigation support services, from digital forensics and collection with expert witness experience, to data processing and document hosting, managed document review and hard copy services.

Anexsys is the largest UK and European vendor of Relativity and a leading eDisclosure service provider. Relativity provides a comprehensive suite of features and tools to manage and analyse electronic data. Relativity is enhanced by Anexsys' proprietary tools and expert consultative advice, delivered by recognised leaders in the field.

 anexsys.com

avoira

Avoira are a telecommunication and IT service provider who provide a vast range of services and solutions for businesses across all industries.

We serve the business communication needs of our ever-growing client base from our Bury headquarters and offices in Leeds, Bristol, London and Warrington.

We work with lots of different partners who provide industry-leading equipment including Conferencing systems, Radios, Devices, Telephony systems, IT Solutions etc.

At Avoira, we specialise in the provision of managed services with consulting for integrated technology solutions, allowing you to focus on your business whilst we support your technologies.

Customers are looking for more than just an organisation they can buy from. Our teams take ideas from innovation to delivery with project design, flexible contracts and ongoing support services designed especially for your business's needs.

With an impressive trading history of over 40 years, we unite people through technology. Our desire to provide the best possible outcome for our clients, enable us to deliver effective solutions to you and your business.

 avoira.com

Deloitte. Digital

We create great brand experiences by combining the powers of creativity, technology, and consultancy. Why? To make great things happen for our clients, communities, and beyond.

Alongside all of Deloitte, we foster the connections necessary to shape a better future for our clients, our culture, our society, and our planet.

 deloitte.digital.com



Excelpoint's G-Cloud Digital Transformation No-Code Platform offers a scalable, flexible, secure and reliable way to digitalise enterprise-wide business processes much faster than you think, leveraging legacy systems and information, replacing paper and spreadsheets, delivering powerful real-time reporting dashboards, accessible anywhere and on any device.

For over 20 years, Excelpoint has empowered organisations to realise the benefits of a digital transformation, making it easier to gather and analyse data, operate with more flexibility, and expedite efficiencies in business processing.

Our 150 plus clients and (500,000 plus) service users, span a multitude of sectors, both public and private, large and small – and some of them have been with us for over 15 years – all of which speaks volumes to our flexibility, reliability and capacity to evolve with changing technologies and business needs.

Excelpoint's G-Cloud solution is hosted in the Microsoft Azure Cloud. It is accessible (securely) through any modern device – desktop, laptop, tablet, mobile et al, and accessed via a portal, internet and mobile App. It can handle data through multiple channels without the need for re-keying, moving seamlessly through email, text and MSOffice products, and complies with WCAG2.1 guidelines receiving an AA rating following an external audit.

 www.excelpoint.co.uk



Facts and Dimensions Ltd

Our massive Azure/Snowflake database is ready to use right now. With a full-time team dedicated to loading ever more data into the Fact and Dimensions database, you can access terabytes of statistics and reference data over thousands of tables, all updated daily.

Our processes ensure the highest data quality so our customers can confidently use the data in their analyses and projects. We supply this service to over half of the NHS as well as many other organisations.

Test out your SQL skills with 1000s of tables of data, ready to query at our stand. Don't have SQL skills? Sign up to our free weekly Basic SQL Training course.

 www.factsanddimensions.co.uk



Founded in 2016, Fast-Trak Solutions delivers bespoke technical solutions tailored to meet unique business needs. Our solutions are designed to grow with your business, ensuring robustness and cost-effectiveness while minimising potential outages with self-healing services.

We prioritise a customer-centric approach, recognizing that a one-size-fits-all solution is not feasible in technology. We listen to your needs and provide the right solutions, offering support when you need it.

Our mission is to provide the right IT solutions and support, ensuring your systems are reliable and running at their best. We aim to be your go-to partner for IT support and issues, keeping your organisation operating smoothly.

Our vision is a future where businesses have a reliable support network to maintain system uptime and seamless operations, providing expert advice and perfect solutions every time.

Our services

- **Automation and Configuration Management:** We streamline IT systems, reducing human error and enhancing consistency.
- **Cloud Consultancy and Advisory:** We offer guidance and solutions for cloud adoption, management, and optimization.
- **Continuous Delivery:** We implement methodologies for frequent, reliable software updates to accelerate time-to-market and improve product quality.
- **DevOps as a Service:** We enhance collaboration and code quality through tailored, tiered service offerings to meet various business needs.

At Fast-Trak, we are committed to improving business agility, efficiency, and scalability through innovative technological solutions and expert support.

 www.fasttrak.tech



The Ultimate Framework Platform Endorsed by the NHSE

We are Framespan, a platform dedicated to simplifying public sector procurement by consolidating over 1,500 frameworks from 60 providers into a single, easy-to-use directory. Endorsed by the NHSE, we help buyers quickly find the right frameworks and suppliers, while also providing suppliers with visibility and timely notifications of new opportunities. For framework providers, our platform offers a straightforward way to manage and present their data, making procurement easier for everyone involved.

 www.framespan.com



Freshwave work in collaboration with the public sector to unlock the value of digital infrastructure for communities and organisations across the UK.

Faster, less costly and in the right places, Freshwave is the connectivity infrastructure-as-a-service provider that manages some of the biggest, most challenging wireless environments in the UK, including operational acute hospitals, university campuses and critical government buildings.

To date, we have designed, deployed, and upgraded over 2,000 in-building systems nationwide, manage 200 multi-operator outdoor networks for our customers, and look after over 5,000 mast locations across the UK.

In-building cellular solutions from Freshwave guarantee carrier-grade coverage from all four mobile network operators to help the public sector easily access wireless technology to transform systems, enhance outcomes and increase resilience. With a reliable, scalable, and cost-effective cellular network, Freshwave assures connectivity where it matters most.

Contact email:
ben.righton@freshwavegroup.com

 freshwavegroup.com/what-we-do

FORTINET®

Fortinet is a driving force in the evolution of cybersecurity and the convergence of networking and security.

Our mission is to secure people, devices, and data everywhere, and today we deliver cybersecurity everywhere you need it with the largest integrated portfolio of over 50 enterprise-grade products. Well over half a million customers trust Fortinet's solutions, which are among the most deployed, most patented, and most validated in the industry.

The Fortinet Training Institute, one of the largest and broadest training programs in the industry, is dedicated to making cybersecurity training and new career opportunities available to everyone.

Collaboration with esteemed organizations from both the public and private sectors, including CERTs, government entities, and academia, is a fundamental aspect of Fortinet's commitment to enhance cyber resilience globally.

FortiGuard Labs, Fortinet's elite threat intelligence and research organization, develops and utilizes leading-edge machine learning and AI technologies to provide customers with timely and consistently top-rated protection and actionable threat intelligence.

 www.fortinet.com

its.

At ITS, we deliver cutting-edge case management solutions and digital services to the public sector, leveraging our CUBE platform and Microsoft Dynamics 365. Our goal is to help organisations increase efficiency and ensure compliance by introducing innovative solutions designed to meet their business challenges.

With clients from across the public sector, we work with some of the most highly regulated organisations across the UK. Our versatile case management system is adaptable to a wide range of applications, including complaints management, regulatory compliance, fitness to practice, forensics, grants, and more.

As a subsidiary of Constellation Software, a leading Canadian IT company with \$6 billion in revenue and 50,000 employees globally, we are backed by substantial resources and expertise. Our commitment is to empower public sector organisations with the tools and solutions they need to thrive in a complex regulatory environment.

 www.its-computing.co.uk



Kerv Digital: Pioneering Digital Transformation in the Public Sector

Kerv Digital is a trailblazer in delivering innovative digital solutions, specialising in transformative services for the public sector. With a deep understanding of the unique challenges and regulatory requirements of public institutions, we excel in creating tailored strategies that enhance efficiency, transparency, and citizen engagement.

Kerv Digital's approach is rooted in leveraging cutting-edge technologies such as Artificial Intelligence, cloud computing, and data analytics. Our expertise ensures that public sector clients can modernise legacy systems, streamline operations, and make data-driven decisions helping public organisations meet the evolving demands of the digital age while maintaining the highest standards of security and compliance.

Key projects include the development of intuitive digital platforms that simplify citizen access to services, robust cybersecurity frameworks to protect sensitive data, and advanced analytics tools that provide actionable insights for policy-making and resource allocation. Our solutions are designed to be scalable and sustainable, ensuring long-term value and adaptability.

By fostering close partnerships with Microsoft, government agencies and public institutions, Kerv Digital not only delivers immediate improvements but also empowers these entities to continue their digital transformation journey independently. Our dedicated team of experts are passionate about driving positive change and enhancing the sector's ability to serve communities effectively and efficiently.

 www.kerv.com



Discover Lexonis at Digitech24

With over 25 years' experience, Lexonis deliver a globally utilised AI-enabled skills technology platform. Our comprehensive solutions, including job and skill taxonomies and consulting services, empower organisations to understand, develop, and deploy their workforce's skills effectively.

Why Partner with Lexonis?

Lexonis collaborates with public sector organizations to implement digital skills frameworks such as SFIA, DDaT, or customised solutions tailored to your needs. Enhance your business, technology, management, and leadership skills with our extensive library, or define your own.

As a global SFIA Accredited Partner, IBM Business Partner, and G-Cloud Certified supplier, Lexonis is committed to excellence and security, holding ISO 27001:2013 certification.

Achieve Tangible Outcomes

Typical outcomes include identifying skill gaps and learning needs, creating career development paths and reporting on workforce capability analytics. Use Lexonis solutions to:

- Write better job descriptions
- Conduct more effective interviews
- Capture skill and capability gaps
- Develop visual career pathways
- Create impactful learning plans
- Identify and retain top talent
- Generate compelling job advertisements

Explore the Lexonis stand at Digitech24, call us on **0208 089 6899**, or visit our website.

 www.lexonis.com




Maintel Plc is a leading provider of cloud, networking and security managed communications services to the UK public and private sectors.

Its services aim to help its clients operate at the highest level by designing, implementing, innovating, and managing their vital digital communication solutions, with a focus across three strategic pillars:

- **Unified Communications & Collaboration** – Making customers’ people more effective, efficient, and collaborative with UC&C technology. The core focus of this pillar is the high growth Unified Communications as a Service (UCaaS) market segment.
- **Customer Experience** – Helping customers to acquire, delight and retain their customers using customer experience technology. The core focus of this pillar is the high growth Contact Centre as a Service (CCaaS) market segment.

- **Security & Connectivity** – Securely connecting customers’ people, partners and guests to their cloud platforms, applications, and data with secure connectivity, and protecting their business from cyber threat. The core focus of this pillar is the high growth Software Defined Wide Area Networking (SD-WAN), Security Service Edge (SSE) and Cyber Managed Service market segments.

Maintel combines technology from its strategic, global technology vendor and carrier partners, with its own Intellectual Property, deployed from and managed by its own platforms, to provide seamless solutions that its customers can consume without the need for the internal skillset needed to deploy and manage the technology themselves. We serve the whole Public Sector market, with a particular focus on key verticals of Public Healthcare, Local Government, Higher Education and Social Housing.

 [maintel.co.uk](https://www.maintel.co.uk) | 0344 871 1122 | info@maintel.co.uk



Melissa has over 38 years of experience in providing global data quality, address and identity verification, including patient verification solutions, that enable organisations to improve their customer data management, reduce fraud and comply with regulatory requirements.

Melissa’s UK office, with its local data and technology knowledge, provides a wide range of web services, SaaS, apps and on-premise software solutions which helps organisations to deliver efficient data management and ID/patient verification; optimise organisational efficiency; meet Know your Citizen (KYC); Know your Business (KYB) and Anti-Money Laundering (AML) requirements.

Melissa’s world class industry leading service technologies not only cover the UK, but the rest of the world, and are supported 24/7 by their global service infrastructure.

Having helped over 20,000 organisations globally to unlock accurate customer data, Melissa works with organisations of all sizes, across a wide range of sectors.

As a Crown Commercial Service Supplier for over five years Melissa has worked with: the NHS, Lambeth Council, the Financial Conduct Authority (FCA), the Foreign, Commonwealth & Development Office and GCHQ. Outside of the public sector clients include: ASOS, BBC, Citi, Family Fund, GSK and P&G.

Barley Laing, UK Managing Director
barley.laing@melissa.com
020 7718 0070

 www.melissa.com/uk



Nintex is the global standard for process management and automation, trusted by over 10,000 public and private sector organisations across 90 countries.

In the UK, Nintex supports government bodies and public sector entities in accelerating their digital transformation journeys.

With its user-friendly platform, Nintex enables the quick and easy management, automation, and optimisation of business processes, ensuring greater efficiency and compliance.

Visit our website to learn more:

 www.nintex.com



Established in 2004 and with strong partnerships with network and security vendors, Node4 has one key purpose: to use technology to deliver change that matters.

Working closely with numerous public sector organisations, including the NHS and police forces, as well as local and central government, we understand the pressures and restraints the sector is under.

As a HSCN compliant supplier with expertise in delivering technology services to multiple organisations, and our acceptance onto many CCS frameworks including the Network Services 3 (RM6116) framework, we stand ready to provide the necessary expertise and resources to help our public sector partners navigate challenges and support enhanced patient and citizen experience.

Our end-to-end suite of services, from cloud and connectivity to data management, security, consultancy and more, puts us in a unique position to help your organisation embrace transformational change. Combined with our commitment to exceptional service, our innovation is driving the digital evolution in the public sector.

As organisations seek to transform and modernise services, we're proud to be supporting our clients with their digital transformation journey, helping to increase efficiencies, drive digital connectivity and ultimately improving outcomes for your customers.

Call us on **0345 123 2222** or visit our website:

 www.node4.co.uk



OPUS Technology - Your Trusted Partner in Public Sector Communications

Opus is a leading UK-based provider of award-winning unified communications, collaboration, contact centre, and remote working solutions tailored specifically for the Public Sector. With offices in London and Surrey, our team of over 120 highly qualified, technical specialists, project managers, and account managers has supported over 2,500 clients across local government, higher education, and NHS Foundation Trusts.

We pride ourselves on understanding your unique requirements, delivering IT and telephony solutions that enhance service quality, reduce operational costs, and boost staff productivity. As an independent provider, we offer advice on the most suitable hardware, software, and business-class network suppliers, ensuring robust and reliable solutions for your organisation.

Our commitment to excellence is reflected in our multiple industry awards and our ranking as one of the UK's top MSPs. Opus is fully certified with ISO9001, ISO14001, ISO27001, and Cyber Essentials Plus, and holds the prestigious Crown Commercial Services Supplier status; and our accreditation with the Institute of Customer Services guarantees first-class service and support.

Opus partners with world-class technology suppliers, enabling us to deliver market-leading solutions to meet your evolving needs. We help public sector organisations balance budget constraints with the need for effective communication and collaboration, ensuring that your teams and services operate seamlessly.

 www.opustech.co.uk/sectors/public-sector



Proactis is a leading Source-to-Pay software solution provider for service-focused organisations.

Proactis' end-to-end modular platform, Proactis Rego, enables customers to control spend and manage supply-chain risk; improve compliance and governance of their purchasing activities; reduce the cost of goods and services; and deliver efficiencies, all through process digitisation and automation.

Proactis' value-led proposition is the perfect partner for your ERP to maximise wider control, visibility and efficiency.

Our modular approach supports resources, budgets and priorities of service-focused organisations, is easy to implement and use for rapid access to long-lasting benefits, and is supported by direct local customer service throughout our relationship.

Proactis serves a rapidly growing client base of over 1,100 corporate and public sector organisations and 2 million suppliers, with over 3 million users in 100+ countries across the UK, Europe, North America, New Zealand and Australia.

 proactis.com



QA is the largest tech training company in the UK and the fastest-growing in the US. We believe that consistent learner experience, connected workforce, and collaboration across teams are key to successful change.

For nearly 40 years, organisations have trusted us to harness change and transform the capabilities of their people, at pace and at scale. Our tailored learning solutions include apprenticeships, instructor-led, and self-paced modalities for individuals and cohorts.

Discover why over 4000 organisations trust QA to apply skills back to their business. Learn. To Change.

 [QA.com](https://qa.com)



Russ Consulting is a Smartsheet Platinum Aligned Partner providing its customers with solutions to address their unique business requirements and to help them better understand, prioritise, manage, deliver, and report on work.

Smartsheet, the platform provider has over 2000 different use cases and enables teams to manage projects and work, automate processes and scale programmes in one powerful platform.

Jointly we work with many public sector organisations including Local Authorities, Central Government, the cabinet office and the NHS. The NHS for example has over 120 Trusts, ICBs and PCNs relying on Smartsheet to manage its digital programmes, transformation work, estates, risks, finances, resources, contracts and HR processes and much more.



Russ Consulting works with its clients to deliver no code solutions that are aligned to how the organisation wishes to work. We do this by working with you to ensure that you have the necessary skills to continue to grow the capabilities of Smartsheet and gain maximum value from your investment.

Come and visit us at stand C7 and learn more about what we do and how we might help you with some of your work management challenges.

 www.russconsulting.co.uk



SmartSurvey is a UK-based leader in digital feedback solutions trusted by over 60 councils, 50 government departments and 25 NHS trusts.

The platform offers powerful functionality tailored to the unique needs of the public sector, including Citizen Engagement, Customer Experience, Employee Experience, and Patient Experience initiatives. From intuitive survey creation tools to advanced data analysis capabilities, SmartSurvey equips organisations with the tools they need to make smart decisions and drive meaningful outcomes.

With robust security features, including UK ringfenced data for true GDPR compliance, stringent data security protocols, and comprehensive data governance measures, our customers can trust that their sensitive data is protected at every step of the survey process.

Furthermore, our platform includes team management tools that streamline collaboration and ensure seamless coordination and data sharing across departments and projects.

Whether you're managing a small team or overseeing complex multinational projects, SmartSurvey provides the tools you need to succeed.

Join the ranks of NHS trusts, government departments and local authorities who rely on SmartSurvey to elevate their experience management strategies and drive positive change within their organisations.

 www.smartsurvey.co.uk



Socitm Advisory is a transformation partner, working with leaders across local and central government to improve the services they deliver. It specialises in digital and service transformation, and enterprise resource planning (ERP) and provides independent and expert strategic advice, provides and builds capability, and delivers solutions.

We support leaders to maximise organisational efficiency and effectiveness and help create customer and employee centric services by embracing people change, technology, data, innovation and modernisation.

We take a partnership approach to building capabilities within the organisations we serve, to support their own continuous improvement.

We partner with all industry-leading suppliers, so hundreds of customers come to us for the trusted and 100% independent advice our consultants give. We recommend the best way forward in a bespoke way and focus on building capability within an organisation for their long-term success; we don't just implement solutions.

With more than 100 customers across central and local government, Socitm Advisory has a proven track record of delivering successful transformation and modernisation programmes that improve public services for the benefit of not only the organisations, but also the communities they serve.

 www.socitmadvicory.co.uk



Engage, develop and achieve with the UK's #1 performance platform

Use StaffCircle's all-in-one performance management software to digitalise your process, engage your employees and create a high-achieving team. Accessible on any device, from any location.

Automate outdated performance management processes, engage your team and make development personal to every employee. All evidenced by real-time employee data that's collected automatically.

StaffCircle customers:

- Find it easier to retain top talent
- See 74% higher employee engagement
- Experience 57% lower employee turnover
- Reduce absenteeism by 20%

Trusted by high-performing organisations, StaffCircle intelligently analyses every employee interaction to build an accurate picture of performance and potential, in real time.

Create consistent performance processes for front-line, office and hybrid workers. Engage hybrid teams with our web-based platform and mobile app to connect the disconnected, no matter their location.

Break free from spreadsheet overload, tackle high attrition rates and address the talent gap with a range of templates and personalised support.

StaffCircle combines all the tools you need to drive performance, engagement and development with real-time, actionable insights. The result? A resilient, high-performance culture.

 www.staffcircle.com

TECHMODAL

Maximise your potential with data

We have delivered rapid-impact data-driven insights to our customers across Defence and Critical National Infrastructure for over 19 years.

At Techmodal, we use a combination of data science, analytics, and deep domain knowledge to provide our clients with insights that deliver tangible benefits. We empower users with long-lasting access to their data.

Our approach is people-focused; we communicate boldly, get things done, and do them well. We are comfortable with undefined problems and collaborate closely with you and your teams to ensure alignment with your goals. Find out more on our website:

 techmodal.com/overview

Solutions

- **Modelling & Simulation** – answering challenging questions and enabling robust “What if?” situation analysis (e.g., Cost, Risk, Capability and Availability) through Agent-Based Modelling (ABM), Discrete Event Simulation (DES) and Semantic Modelling.
- **Applied Data Science** – applying data science tools and techniques to real-life operational challenges through precise forecasting, automated data processing, Natural Language Processing (NLP), Semantic Search, Computer Vision, and Large Language Models (LLMs)
- **Operational Insights** – data-led insights into operational challenges with embedded domain experts, including strategic planning, cyber wargaming, policy digital twin and data strategy
- **Software Development** – scalable, robust, and secure applications, enabling customers enduring access to their data and insights.



Over 95% of TNP's business is in health, local government, blue light, and education. This level of experience ensures we understand the procurement and compliance requirements of the public sector, it also means we can offer truly independent advice and support through our professional services and engineering teams.

TNP's focus is on offering its products and services to the public sector with a unique approach that allows organisations to design, build, and operate networks independently of the established telecoms companies, both reducing cost and improving service.

TNP solutions include:

- Local Area Network
- Wide Area Networks
- Network Security
- Wireless
- Internet Service Provider (ISP)

and can be procured using frameworks such as:

- Crown Commercial Services
- YPO – Network Infrastructure Services Framework
- JISC – Network Equipment Framework

Tel: 03456 800 659
Email: info@tnp.net.uk

 www.tnp.net.uk



Work Flowz
Human Process Automation
www.work-flowz.com

Work Flowz enables organisations to make digital processes that don't rely on email or luck! Will they respond? Are they the right person? Have they changed jobs? Is the process the same and quality consistent?

Work Flowz is a flexible no-code platform with a rules-based logic engine and system behaviours that can respond to calculated risk. Organisations develop apps tailored to their needs without compromising ways of working to generic software solutions:

- Rules engine to trigger actions based on User Responses, Elapsed Time, Calculated Risk, and Calculated Value
- Logic rules present users with only the relevant content
- Deploy and forget: Automates invitations, recurring reminders, and escalations.

Distribution to local owners to create simple or complex applications to meet their needs:

- Accessible environment with granular controls
- Customisable matrix team management with no IT support needed
- Management oversight with custom reporting and dashboards
- Procedural governance controls built-in.

Work Flowz have been working in this space since 2009. We have taken our experience and built Work Flowz from scratch to recognise the dynamic nature of organisations as they really are and the frequent need for change.

david.stone@work-flowz.com
01777 237771

 work-flowz.com



**Empowering public sector organisations
with intelligent financial software,
knowledge and expertise**

A leading Sage partner with over 25 years' experience in ERP, X3 Consulting are experts in implementing and supporting Sage solutions. Our consultants have a wealth of implementation and migration knowledge and offer real guidance on how to streamline and automate your business financials.

X3 Consulting has been a trusted partner, over the last 5 years on the UK's G-Cloud government framework suppliers list. Continuing to hold approved supplier status on the latest G-Cloud 14 framework for lots 2 and 3. With experience in working with a variety of government and public sector bodies, and the scalability that pay as you go commodity services offer.

Our forward-thinking and agile approach is focused on minimising risk and delivering value to our clients, no matter how complex the project. We will ensure the implementation and ongoing support of your new solution is smooth, efficient and effective so you can focus on growing your business.

From business analysis to implementation, migration, and support, we are leading Sage experts. Our tenacious approach to problem solving and our unique technology delivers world-class implementations time and time again successfully executing even the most technical of Sage migrations. No matter the size of project, we offer a tailored service with globally recognised standards of excellence to every customer. Our funding packages also help smooth the financial impact of buying new solutions and services, making them more accessible for all.

 x3consulting.com